Kids Allowed®

Parents as Partners Policy

Aim of the Policy *- Kids Allowed Parents as Partners Policy is in place to promote communication between parents and Centre team members. We recognise the importance of working openly with parents regarding their child's care and, encourage both parties to share information.*

Kids Allowed Centres provide a wide variety of services for children and adults. Both the team members within each Centre and Central Support are there to ensure the delivery of a consistent standard of quality care. Kids Allowed believe that sharing information, listening and working in positive partnership with parents is key to customer satisfaction.

- Parents are welcome to visit the Centre and are encouraged to be part of Centre life.
- Parents have access to their child's records and written documentation relating to their child.
- It is a legal requirement for Kids Allowed to retain certain information about children using the Centre. Personal information, whether computerised or in written form will be stored in a secure manner.
- Team members will consult with parents in respect of the care and education of their child. Parents will be involved in key decisions made about their child within the setting.
- Information relating to activities and events within a Kids Allowed Centre will be displayed or distributed to parents on a regular basis.
- Parents and visitors are welcome to view the Kids Allowed Policies which govern the operation of the Centre. These can be found in the Centre Manager's Office.
- Team members will welcome both children and parents at the start of each day and exchange information relevant to their child.
- Regular open evenings and parent evenings are held to allow parents to spend time with the team members that care for their child and to discuss progress and future developments.
- Parents are required to inform Centre Management of any change in circumstances or significant happenings which may affect their child's behaviour.
- Parents are also required to inform Centre Management of any change to contact details such as home address, parent work numbers or authorised adults who may collect their child.
- In the case of a family breakdown, Kids Allowed are unable to prevent either parent from collecting their child from the Centre, unless a Court Order can be produced to the Centre Manager stating the name of the parent who is not legally able to have access to the child.
- We welcome parents feedback at all times and actively encourage open dialogue.

  Kids Allowed Safeguarding Procedures (where applicable) override confidentially.